

Terms and Conditions

The following details the terms and conditions of purchasing from Lokomotiv Skis.

Agreed completion date

The date of completion shall be agreed upon by both parties. Lokomotiv Skis will take into consideration the available stock and lead times for printing and assembly, among other factors. The lead time may vary, though is normally considered to be 2-4 weeks for a standard design and 4-6 weeks for a custom design. The agreed completion date shall be defined in the order confirmation form.

Delivery conditions

The customer shall be responsible for all freight charges and import duties. Lokomotiv Skis will provide the customer with a price estimate for freight charges. All skis will be delivered free from manufacturing faults with no evident delamination of layers and steel edges free from damage and rust. All skis will be delivered complete with base grind and wax.

Warranty

Lokomotiv Skis stands by its quality and provides a limited one year warranty against manufacturing defects. The term of the warranty period shall commence from the delivery date of the product. The warranty applies solely to the original purchaser. Lokomotiv Skis reserves the right to decide on the cause of any damage or defect. Any products found to have manufacturing defects will be replaced. Skis and rocks do not mix, therefore we also provide a repair service for skis damaged through use (please contact us for more details). Service location: Uppsala, Sweden.

Payment conditions

All orders require a 20% deposit by the customer to confirm the order. Work on the skis will not commence until the deposit is received by Lokomotiv Skis. Payment in full shall be made by the customer upon notification that the skis are complete and ready for shipping. The skis will be shipped by courier once full payment is received by Lokomotiv Skis. The method of payment is by bank transfer.

Cancellation of order

The customer has the right to cancel the order if the product has not been shipped within 14 days following the agreed completion date and all payments for items not received, shall be refunded in full. The customer shall forfeit their 20% deposit if the order is cancelled prior to 14 days after the agreed completion date.

Liability

Skiing is a dangerous sport and Lokomotiv Skis takes no liability for injury associated with the use of our products. Always take adequate safety precautions and ski within your limits.